

What to do after receiving a replacement **FSUCard**



If your card was lost, stolen or otherwise updated in which a new card number was issued, refer to the following for Full Seminole Access:

SunTrust Bank:

If you are using the banking option offered with the FSUCard, visit customer service at the campus branch of SunTrust so that they may close your current account and open a new one to match your new FSUCard number. The money in your checking account will be transferred and available for use within **24 – 48 hours**. *This service DOES NOT update automatically!*

Seminole Dining:

If you have a meal plan or GarnetBucks through Seminole Dining, your new FSUCard number will be *automatically* updated **overnight**. If you need access to your meal plan **today**, present the pink copy of your FSUCard Agreement form for meal portion access at The Suwannee Room, The Fresh Food Company or The Figg Player's Dining Room.

University Housing:

If you live in a Residence Hall, your security file will be *automatically* updated **overnight** to your new FSUCard number. If you need Residence Hall access **today**, you may go to the Housing Office located in the Askew Student Life Center to update your FSUCard number.

For more information contact the FSUCard Center at (850) 644-7777 or visit fsucard.fsu.edu

Leach Center, Wellness Center, Computer Labs, and Libraries Entry:

Access to these services will be *automatically* updated to your new FSUCard **overnight**. If you need to use any of these services **today**, present the pink copy of your FSUCard Agreement form.

Library Services:

Your library card number will be *automatically* updated for checking out materials within **48 hours**. If you need access to library services **today**, take your new FSUCard to the main circulation desk at Strozier Library.

StarMetro:

If you use your FSUCard for free city bus service, be advised that it may take up to **72 hours** for it to be *automatically* updated in StarMetro's system. During this time, show bus drivers the pink copy of your FSUCard Agreement form to avoid paying a fare.

FSUCash:

Your FSUCash account will be *automatically* updated when your FSUCard number changes. All funds and services, on campus and through myFSU Student Central, will be available the next day.



Office of
BUSINESS Services

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